

YOUR ESSENTIAL GUIDE TO:

SMS-Enabled Numbers





Your Essential Guide to SMS-Enabled Numbers

Hi. Okay...we know you're tech savvy. So we're not going to waste your time with questions straight out of SMS 101. Instead, we'll explain what SMS-enabled wireline numbers are and what you should be looking for when you decide you need them for your application or service.

Wireline messaging is emerging as a true growth market. Applications that enable users to communicate from their smartphones and mobile devices using SMS-enabled VoIP telephone numbers (long codes) are soaring in popularity. Portio Research says that by the end of 2015, close to ten trillion texts will be sent in that year alone.¹ Right now, the only limits are an application developer's imagination—and a source for SMS-enabled numbers.



^{1.} White, John. (April 3, 2012) Seven reasons to be upbeat about the future of SMS.(Online), August 5, 2012 http://www.portioresearch.com/blog/2012/04/seven-reasons-to-be-upbeat-about-the-future-of-sms.aspx



Wait. You just said "long codes." What are long codes?

Long codes are phone numbers that have been specifically configured to work with SMS. Unlike "short codes," they're formatted like traditional phone numbers, because they are phone numbers. Developers and service providers use long codes for voice traffic and texting. They bring the wired and wireless worlds together, enabling people to communicate one-on-one via SMS across IP-based and wireless communications platforms.





Are long codes hard to get?

For VoIP-based messaging providers, breaking into the wireless world is no simple task. In the U.S, two messaging aggregators own the binds with wireless operators. Those aggregators are highly selective about where their network traffic originates, so working through them directly to reach the carriers they support is not typically an option.

You should also know that some tier 1 wireless carriers are equally selective about who they will or will not accept messaging from: If they don't know you, they will treat your SMS traffic as suspect and may block its delivery to their subscribers. These dynamics can create major hurdles for those interested in using SMS-enabled telephone numbers in their application or service.

The diagram on the following page provides a snapshot of the SMS landscape and the key players involved in provisioning long codes.





So, where does Bandwidth fit into all of this?

Clearly, not everybody can do this. Bandwidth is one of just three companies capable of delivering SMS-enabled wireline numbers nationwide, meaning we give you telephone numbers in the geographically relevant markets you care about. In fact, we've been doing it for years working with established companies and startups alike. Giving them access to powerful APIs and customer development resources just like we did for Pinger.





We own and operate our own network and have the relationships firmly established to link your texting application or service directly into the wireless infrastructure, globally. All we do is support our customers' needs for IP-based communications. As one of the largest providers of telephone numbers in the United States, with tens of millions of our SMS-enabled numbers being used by some of the nation's leading providers, we can help you quickly launch and scale your SMS-based application or service.

In addition, we deliver all of the services you'd expect from a top-tier service provider. For instance, we deploy the nation's only purpose-built VoIP network. And we support it 24/7 with a team that doesn't think you need to know the difference between an ILEC and a CLEC, or a long code and a short code, to build an app that lets a million users communicate in ways the phone companies never dreamed possible.

Contact us or visit our **Resource Center** for more information.

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